



At the next possible date we are looking for you as:



Field Service Technician

Position Summary

B&B Packaging Technologies is looking for a field service technician to join our team in Green Bay, WI. This team member is a critical member of the B&B service department that reports to the after-sales service manager. This position is based in Green Bay, WI and will be responsible for the installation of machinery, start-up services, technical support, operator & maintenance training, installation of upgrades and modifications, and emergency service support to B&B Packaging Technologies customers across North America.

The position requires 50 to 60% travel across North America. This position also requires regular trips to our parent company in Germany (pending on capacity and scheduling). Typical work hours are Monday – Friday, hours can be adjusted to meet customer requirements which can include nights and weekends for specific projects.

Key job duties include but not limited to:

- › Install, service and troubleshoot packaging machines at customers sites
- › Ability to operate all types of B&B machines
- › Work with mechanical diagrams, drawings, prints and schematics to assemble machinery components and additional modules
- › Identify opportunities within the packaging process for improvements on customer sites to equipment
- › Provide on-site training for customer employees
- › Document technical and customer information to maintain effective business relationships
- › Ability to troubleshoot remotely and obtain needed information from customer to resolve machinery issues

Requirements:

- › High school diploma or GED with a 2-year electro-mechanical or mechanical associate degree, preferred but would consider equivalent work experience
- › Strong understanding of Electro-Mechanical with pneumatics, hydraulics, AC/DC motor control, PLC's, Servo Systems preferred
- › Strong process / mechanical knowledge and skillset
- › Prior Field Service Experience is a plus
- › Experience with packaging equipment is a plus
- › Ability to travel, work independently and be flexible regarding frequent changes in schedule
- › Excellent customer relations skills including the ability to explain and train
- › Computer skills needed
- › Good communication skills

B&B Packaging Technologies, L.P

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